

# PATHWAYS OF OHIO COUNSELING SERVICES, LLC

WELCOME  
JANUARY 2019

*Following is a summary of basic information you will find in your Welcome Package. Please address any questions you might have about this page or any other documents in our Welcome package with your therapist or our administrative team.*

- ✓ Pathways of Ohio Counseling Services is a privately owned/for profit behavioral health service provider.
- ✓ **Pathways is NOT an emergency services-based organization. If you feel you are in an emergency situation or crisis, call 911 or go to your nearest emergency room for help. DO NOT COME TO THE PATHWAYS OFFICE OR CONTACT PATHWAYS until your emergency has passed.**
- ✓ Pathways of Ohio Counseling Services will provide you with behavioral psychotherapy services delivered by experienced practitioners licensed by the Ohio Board of Counselors, Social Workers and Marriage and Family Therapists.
- ✓ **As with any kind of physical or mental health treatment, there may be risks as well as rewards involved with your psychotherapy treatment.**
- ✓ Psychotherapy can only be effective if you are **honest** with your therapist about your feelings and needs and you **actively participate** in the therapeutic process.
- ✓ **Access to your psychotherapist may be limited to your in-session contact.**
- ✓ There may be fees associated with out-of-session contact with your psychotherapist.
- ✓ **You are guaranteeing to pay Pathways for any and all outstanding co-pays or deductible amounts associated with your health insurance coverage regarding mental health services at the time the service is delivered.**
- ✓ You are agreeing to allow your insurance company to pay Pathways directly for the services we bill under your policy (Assignment of Benefits).
- ✓ **You are agreeing to the fees as described in the “cash pay services” in our fee schedule and/or any other services rendered that may be negotiated between Pathways of Ohio Counseling Services and you, as defined in our fee schedule.**
- ✓ Some of your private information (PHI) is required by your insurance company and will be provided by Pathways of Ohio Counseling Services, LLC so we can be paid for the services you receive here.
- ✓ **There are limits to your privacy and confidentiality. These are clearly outlined in HIPAA rules.**
- ✓ The professional staff at Pathways are Mandated Reporters per the Ohio Revised Code.
- ✓ **Pathways of Ohio Counseling has a Grievance Process and Procedures in place should you have a complaint about our services that cannot be resolved with your provider, the administrative staff or the managing owner of Pathways.**